

# Commercial Water Heater Rebate Programs



## Rebates Available:

- 14% of the equipment cost for a new natural gas commercial water heating system with a thermal efficiency (TE) of 82% to 86%.
- 20% of the equipment cost for a new natural gas commercial water heating system with a thermal efficiency (TE) of 87% or higher.
- Up to 20% of the equipment and installation costs for a new solar water heater with natural gas backup.
- \$600 for the purchase and installation of a new tankless water heater with an a uniform energy factor (UEF) of 0.81 or higher.

## How to Get Your Rebate:

1. Review program eligibility and requirements.
3. Purchase a new qualifying water heating system.
4. A licensed contractor completes natural gas water heating installation in compliance with manufacturer's instructions as well as all applicable state and local safety and code requirements.
5. Apply online or submit your completed application, water heater purchase receipt and installation invoice within 180 days of installation to:

### EMAIL (FASTER PROCESSING)

Scan and email your signed application and receipts to [EnergyEfficiency@TexasGasService.com](mailto:EnergyEfficiency@TexasGasService.com)

OR

### MAIL

Mail your signed application and receipts to:  
**1301 S. MoPac, Suite 400**  
**Austin, TX 78746**

If you have questions, please email [EnergyEfficiency@TexasGasService.com](mailto:EnergyEfficiency@TexasGasService.com) or call 512-370-8256.

## Rebate Requirements:

- Incomplete applications may result in prolonged processing or denial.
- Water heating boilers may qualify if they meet energy efficiency requirements.
- Work must be completed by a licensed contractor.
- All required city permits must be obtained or the installation will not be eligible for a rebate.
- The customer is responsible for the full cost and installation of the new water heating system.
- **For Solar Water Heater with Natural Gas Backup:**
  - » Solar collectors must be installed to support a new or existing natural gas appliance such as a boiler, storage, or tankless water heating system. Solar appliances that do not work in conjunction with a natural gas appliance do not qualify.
  - » Only active systems with panels (or collectors) that are certified OG-100 by the Solar Rating Certification Corporation (SRCC) qualify for this rebate.

## Eligibility:

- The rebate is available to active Texas Gas Service commercial accounts within the city limits of Austin, Bee Cave, Cedar Park, Cuero, Dripping Springs, Gonzales, Kyle, Lakeway, Lockhart, Luling, Nixon, Rollingwood, Shiner, Sunset Valley, West Lake Hills and Yoakum city limits with a base gas service rate code of ABIA I/S COM, AUST I/S COM, BEEC I/S COM, CDPK, CUER I/S COM, DRIP I/S COM, GONZ I/S COM, KYLE I/S COM, LAKE I/S COM, LOCK I/S COM, LULI I/S COM, NIXO I/S COM, ROLL I/S COM, SHIN I/S COM, SUNV I/S COM, WLHS I/S COM and YOAK I/S COM.
- Eligibility can be checked by reviewing the top part of your bill for your RATE CODE. If you still have questions, please contact Texas Gas Service at 512-370-8256 before proceeding with your purchase or installation.
- Applicants must have an active account with Texas Gas Service.

## Important Information:

Rebates are limited and issued on a first-come, first-served basis until program funds are depleted. Texas Gas Service encourages each customer to review all program eligibility requirements. Rebates will be issued approximately six to eight weeks after approval, subject to availability of program funds.