

Before filling out your rebate application, please carefully review all requirements and the checklist below to help expedite the approval process. Rebate applications must be submitted within 180 days of equipment purchase or installation.

Incomplete applications may be delayed or denied.

You have three options for submitting your rebate application:



Online

Submit your application online at
texasgasservice.com/rebate-application



Email (Faster Processing)

Scan and send your signed application and receipts to
tgsrebatesubmission@txgas.com



Mail

Mail your signed application and receipts to
Texas Gas Service Energy Efficiency Program
P.O. Box 401
Oklahoma City, OK 73101-0401

Rebate checks will be mailed approximately six to eight weeks after application approval, subject to availability of program funds. For general questions, email energyefficiency@texasgasservice.com or call 512-370-8256.

When submitting a rebate application, make sure:

- You have an active Texas Gas Service account and the installation address is located inside the city limits of Austin, Bee Cave, Cedar Park, Cuero, Dripping Springs, Gonzales, Kyle, Lakeway, Lockhart, Luling, Nixon, Rollingwood, Shiner, Sunset Valley, West Lake Hills or Yoakum with a base gas service rate code of ABIA I/S COM, AUST I/S COM, BEEC I/S COM, CDPK I/S COM, CUER I/S COM, DRIP I/S COM, GONZ I/S COM, KYLE I/S COM, LAKE I/S COM, LOCK I/S COM, LULI I/S COM, NIXO I/S COM, ROLL I/S COM, SHIN I/S COM, SUNV I/S COM, WLHS I/S COM or YOAK I/S COM. Commercial Transportation customers are eligible with a rate code of CTSA STD IS COM TRANS.
- You are submitting your rebate application within 180 days of appliance purchase or 180 days of the installation date on your contractor's invoice.
- The installed equipment is new and meets the minimum efficiency and specific eligibility requirements for the rebate. Please review our "Learn More" forms prior to submission at texasgasservice.com/rebates.
- You have filled in all requested information, including the contractor information (Section 2).
- You have included all proof of purchase/installation information (Section 4) including:
 - Itemized receipt and/or invoice Retailer/Contractor name, address and phone number
 - Itemized list of equipment quantity, description, manufacturer, model number and other identifying information, as appropriate
 - Purchase date and price
- You have signed the "Acceptance of Terms" section of this application (Section 7).

1. Customer and Account Information

Customer Name: _____
(As it appears on account)

Texas Gas Service Account Number: _____
(Required)

Installation Address: _____

City: _____ State: _____ Zip: _____

Mailing Address: _____
(If different than installation address)

City: _____ State: _____ Zip: _____

Email: _____

Daytime Phone: () _____ Evening Phone: () _____

To check your rebate eligibility, check the
TOP PART OF YOUR BILL for your Rate Code.

**RATE SCHEDULE(S) AVAILABLE UPON REQUEST
GAS SERVICE INFORMATION — RETAIN FOR YOUR RECORDS**

For service, billing inquiries, or assistance, call
Customer Service: 800-700-2443
Gas Leaks: 800-959-5325
Payments by Phone: 866-780-5488

texasgasservice.com
Texas Gas Service
PO BOX 219913
Kansas City, MO 64121-9913

ELIGIBLE RATE CODES

ABIA I/S	GONZ I/S	ROLL I/S
AUST I/S	KYLE I/S	SHIN I/S
BEEC I/S	LAKE I/S	SUNV I/S
CDPK I/S	LOCK I/S	WLHS I/S
CUER I/S	LULI I/S	YOAK I/S
DRIP I/S	NIXO I/S	CTSA STD IS COM TRANS

YOUR RATE CODE IS FOUND HERE.

Amount Due		\$0.00
Credit Balance - Do Not Pay		
Account Number		91XXXXXXXX XXXXXXXX XX
Rate	AUST I/S RES	
Active Deposit	NONE	Statement Date 04-06-23

2. Contractor Information

This section is not required for dryer or food service equipment rebates.

Licensed Contractor Company Name: _____

Licensed Contractor Name: _____

License Number: _____

Company Address: _____

City: _____ State: _____ Zip: _____

Email (preferred): _____ Phone: () _____

Contractor's Signature: SIGN HERE _____ Date: _____

I have included a copy of the dated contractor invoice. Rebate application must be submitted within 180 days of equipment installation.

3. Energy Efficiency Program Rebates

New Appliance

Water Heating Program*

14%
of equipment costs Water Heating System
> 75,000 BTU (EF 0.82-0.86 or TE 82-86%)

Manufacturer Name _____

Model Number _____

20%
of equipment costs Water Heating System
> 75,000 BTU (EF ≥ 0.87 or TE ≥ 87%)

Number of Water Heaters _____

\$600 Tankless Natural Gas Water Heater
(EF ≥ .82 or TE ≥ 82%)

Replacing an electric appliance? Yes No

up to **20%**
of installed cost Solar Water Heater with
Natural Gas Backup

Licensed contractor information required (see Section 2)

Vehicle Program*

\$2,000 Commercial Refueling Unit

Make _____

\$3,000 Newly Converted Natural Gas Vehicle

Model _____

VIN# _____

Proof of Purchase, photo of conversion sticker and copy of registration required.

Refueling Unit Serial Number _____

Dryer Program*

\$225 Natural Gas Dryer with Moisture Sensor

Manufacturer Name _____

Model Number _____

Copy of dated retailer receipt required

Replacing an electric appliance? Yes No

*Customer signature and receipts required for rebate (see sections 4 and 7)

Food Service Equipment Program*

- \$400** ENERGY STAR® Convection Oven
- \$400** ENERGY STAR® Fryer
- \$400** ENERGY STAR® Griddle
- \$400** ENERGY STAR® Steam Cooker

Copy of dated retailer receipt required

Food Service Manufacturer Name _____

Model Number _____

Number of Appliances _____

Replacing an electric appliance? Yes No

A list of qualified models can be found at energystar.gov/cfs.

*Customer signature and receipts required for rebate (see sections 4 and 7)

4. Attach Proof of Purchase REQUIRED

Please include a copy of an itemized receipt and/or invoice with your application. Your retailer or contractor can provide this document for your qualified product. **Any applications missing this will be delayed or denied.**

Proof of purchase/installation must include the following:

- Retailer/Contractor name, address and phone number
- Itemized listing of quantity, description, manufacturer, model number and other identifying information, as appropriate
- Purchase date and price

5. Review and Submit Your Application

Scan and email your signed application and receipts to tgsrebatesubmission@txgas.com

OR

Mail your signed application and receipts to:

Texas Gas Service Energy Efficiency Program
 P.O. Box 401
 Oklahoma City, OK 73101-0401

Rebate checks are issued within approximately six to eight weeks after receipt of a completed and approved rebate application.

SURVEY QUESTIONS

How did you hear about the Energy Efficiency Program? (Check all that apply)

- Bill Insert
- Google Search
- Print Advertisement
- Contractor
- News Article
- Email
- Radio Advertisement
- Texas Gas Service Website
- Texas Gas Service Employee Referral

Employee Name

Retailer Referral
Retailer Name

Other

6. Terms and Conditions

As you decide whether to participate in Texas Gas Service's Energy Efficiency Program, please review the following terms and conditions:

1. Texas Gas Service is not responsible for any decision regarding the selection of equipment to qualify for rebates under our Energy Efficiency Program. TEXAS GAS SERVICE DOES NOT MAKE AND HEREBY DISCLAIMS ANY WARRANTY CONCERNING THE MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE FOR ANY EQUIPMENT CHOICE THE CUSTOMER MAKES. The customer is responsible for the full cost and installation of any equipment.

2. Texas Gas Service is not responsible for any decision about which licensed and qualified contractor the customer selects. Texas Gas Service encourages its customers to carefully research and select a Texas-licensed plumber or heating, ventilation and air-conditioning (HVAC) contractor to install qualifying equipment. Texas Gas Service is not responsible for any damage caused (a) when a contractor enters a customer's premises or during installation, (b) by poor workmanship or (c) by failure to complete projects. Texas Gas Service will not intervene in disputes between a customer and his or her selected contractor. Texas Gas Service also strongly encourages participating customers to be sure any installation conforms to all applicable codes, permit requirements and manufacturer installation recommendations and requirements. Texas Gas Service is not responsible for determining whether a customer's appliances are installed correctly or safely. In the event you believe an appliance is unsafe or you detect the odor associated with natural gas, you agree to immediately call 8000-959-5325.

Texas Gas Service will apply all uncashed rebate funds to the customer's account as a credit after the 60-day check-cashing window closes. For more information, please contact Texas Gas Service's Energy Efficiency Program line at 512-370-8256. Uncashed rebate checks associated with a closed customer account will be escalated to the State of Texas at comptroller.texas.gov/up.

3. The Department of Energy and others provide information on projected energy savings for different types of appliances and installations. Texas Gas Service makes no warranty concerning the accuracy of this information or whether the devices the customer selects will accomplish the projected energy and cost savings.

4. Texas Gas Service requires each customer to present a completed rebate application and is unable to process incomplete applications. It is the responsibility of the customer to ensure the contractor has completed and signed the application. Applications and additional information are available at TexasGasService.com. Texas Gas Service reserves the right to verify all information provided. Texas Gas Service issues rebates in the form of checks, not utility credits. The Company is not responsible if the dealer/installer or retailer fails to provide accurate information about the amount of a rebate or eligibility. Rebate checks will be mailed approximately six to eight weeks after approval, subject to availability of program funds.

5. This program is available to commercial customers located within the city limits of Austin, Bee Cave, Cedar Park, Cuero, Dripping Springs, Gonzales, Kyle, Lakeway, Lockhart, Luling, Nixon, Rollingwood, Shiner, Sunset Valley, West Lake Hills and Yoakum with a base gas service rate code of ABIA I/S COM, AUST I/S COM, BEEC I/S COM, CDPK I/S COM, CUER I/S COM, DRIP I/S COM, GONZ I/S COM, KYLE I/S COM, LAKE I/S COM, LOCK I/S COM, LULI I/S COM, NIXO I/S COM, ROLL I/S COM, SHIN I/S COM, SUNV I/S COM, WLHS I/S COM and YOAK I/S COM. Commercial Transportation customers are also eligible with a rate code of CTSA STD IS COM TRANS. Please review the Texas Gas Service Checklist for Commercial Rebate Applications and Learn More forms for details on rebate application deadlines prior to purchase of appliance or installation. Texas Gas Service encourages all customers to review texasgasservice.com/rebates for specific rebate guidelines before applying.

6. Completed rebate applications will be reviewed and processed by Texas Gas Service on a first-come, first-served basis until program funds are depleted. Rebate qualifications and amounts are subject to change. Rebate funds are limited. Funding guidelines for these programs may be changed or discontinued at any time without notice. Please check program website for updates at texasgasservice.com/rebates.

7. This Agreement constitutes and represents the complete and entire agreement between the customer and Texas Gas Service with respect to the subject matter contained herein, and supersedes any prior and contemporaneous agreements, arrangements and understandings of the Parties, whether written or oral, which are hereby terminated and of no further force and effect. The terms of this Agreement may not be altered, modified or supplemented except by a writing signed by each of the Parties.

7. Acceptance of Terms **REQUIRED**

I hereby certify that all information is accurate, including claims of customer and equipment information. My signature below indicates I have read, understand and agree to all terms and conditions on this application and acknowledge that Texas Gas Service may verify all the information provided.

APPLICANT SIGNATURE

REQUIRED: SIGN HERE

DATE: _____

