

ARE YOU READY TO HAVE A NATURAL GAS LINE INSTALLED?

Here's some helpful information you need to know to make sure your service line can be installed in a timely and efficient manner.



STEP 1 READY YOUR CONSTRUCTION SITE

Before we can install a service line, the following items must be completed:

- Pipe out must be installed and clearly marked
- Area must be clear of obstructions, including bricks, dirt, scaffolding, etc.
- Lot must be at final grade
- Address must be clearly visible in front of the home or business

If your project site needs increased pressure, please verify pressure availability with Builder Services (866-206-9587).



STEP 2 REQUEST A SERVICE LINE

Visit our online [Builder Hub](#) to complete a service line request or call 866-206-9587. If requesting increased pressure, an elevated pressure request form will need to be completed, which is accessible on the [Builder Hub](#).



STEP 3 PREPARE FOR A NATURAL GAS METER TURN ON

We can turn on your natural gas meter once the following requirements are met:

- Natural gas main and service lines are installed and available at the property
- The correct minimum control rated isolation valves and regulators are installed on the customer side
- If we have provided a meter manifold design, customer components, such as the plug valve and bypass, are installed (commercial customers only)
- Multi-metered manifolds are tagged and clearly marked with correct service address and unit number (commercial customers only)
- Any required inspections, as described under "Natural Gas Plumbing," have been completed and a notification is on record with us



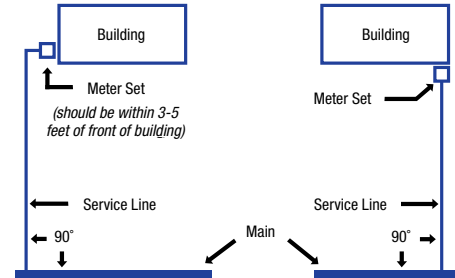
STEP 4 REQUEST A NATURAL GAS METER TURN ON

When you're ready for us to turn your natural gas service on, visit the [Builder Hub](#) to place your request or call 866-206-9587.

**If you have any questions, please contact:
866-206-9587**

SERVICE LINE LOCATION

New service lines should extend from the natural gas main to the meter in a straight line that is perpendicular to the street. For large commercial/ industrial customers, the service line location can be installed in a mutually agreed upon location.



NATURAL GAS METER SETTING LOCATION AND CLEARANCE

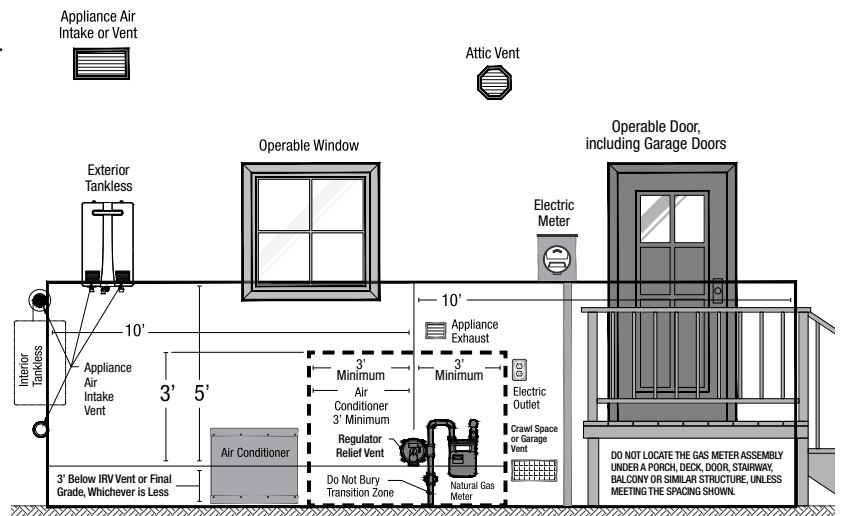
When plumbing out the natural gas connection, place it outside at the front corner or along the front of the building. Here are a few considerations for meter setting placement.

A natural gas regulator relief vent:

- Must have 3 ft. of clearance, measured horizontally and vertically, from any ignition source (i.e., electric meter, electric transformers, etc.) and any doors or operating windows (natural draft)
- Must have 10 ft. of horizontal and 5 ft. of vertical clearance from any appliance air intake or direct intake vent (forced air)

A natural gas meter setting:

- Needs to be accessible so our service technicians can easily read, inspect and maintain it
- Should be adequately ventilated



NATURAL GAS PLUMBING

A pipe out, which is a natural gas line coming out of the building above ground, is required by code.

All customer piping will need to meet state and city/county requirements for gas piping inspection, testing and purging. The length of time and test pressure will also need to meet all local, city and/or state requirements.

TYPICAL RESIDENTIAL CUSTOMER PIPE OUT

DEPENDENT ON CITY / COUNTY CODES

