

1. Customer and Account Information

Customer Name: _____
(as it appears on account)

Texas Gas Service Account Number: _____

Mailing Address: _____

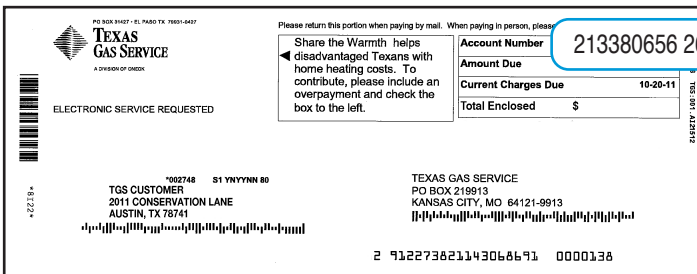
City: _____ State: _____ Zip: _____

Installation Address: _____
(if different from mailing address)

City: _____ State: _____ Zip: _____

Email (preferred): _____

Daytime Phone: () _____ Evening Phone: () _____



Your account number is located on your bill. The application cannot be processed without this number present on this form.

How did you hear about the Conservation Program? (Check all that apply.)

- | | | | |
|--|---|--|--------------------------------------|
| <input type="checkbox"/> Bill Insert | <input type="checkbox"/> Contractor | <input type="checkbox"/> Email | <input type="checkbox"/> Other _____ |
| <input type="checkbox"/> Google Search | <input type="checkbox"/> News Article | <input type="checkbox"/> Radio Advertisement | _____ |
| <input type="checkbox"/> Print Advertisement | <input type="checkbox"/> TV Advertisement | <input type="checkbox"/> Texas Gas Service Website | _____ |

2. Contractor Information

Licensed Contractor Business Name: _____

Licensed Contractor Name: _____

License Number: _____

Business Address: _____

City: _____ State: _____ Zip: _____

Email (preferred): _____ Phone: () _____

Contractor Signature: _____ Date: _____

3. Conservation Program Rebates

Old Appliance

New Appliance

WATER HEATING PROGRAMS

- \$40** High-efficiency Natural Gas Water Heater
- \$300** Tankless or Super High-efficiency Natural Gas Water Heater
- \$750** Solar Water Heater with Natural Gas Backup
- \$250** Bonus Water Heater Conversion (Available in addition to other water heating rebates)

Manufacturer Name	_____	_____
Model Number	_____	_____
Serial Number	_____	_____
Capacity	_____	_____
Energy Factor	_____	_____
Electric Provider	_____	N / A
Install Date	N / A	_____
Number Installed	N / A	_____
Permit Number (Required)	N / A	_____

RESIDENTIAL HEATING PROGRAMS

- \$40** Natural Gas Furnace Tune-up (26-Point Furnace Tune-up Checklist attached)
- \$75** Natural Gas Furnace
- \$125** Hydronic Heating Program

Manufacturer Name	_____	_____
Model Number	_____	_____
Serial Number	_____	_____
Electric Provider	_____	N / A
Install Date	N / A	_____
Install Cost	N / A	_____
BTU / KW Rating	_____	_____
AHRI Number	N / A	_____
AFUE	_____	_____
Number of Units	N / A	_____
Permit Number	N / A	_____

(Required for Natural Gas Furnace and Hydronic Heating Program)

NATURAL GAS VEHICLE PROGRAMS

- \$1,000 to \$2,000** Used Vehicles Converted by Previous Owner
- \$2,000** New OEM Natural Gas Vehicle
- \$2,000** Home Refueling Unit
- \$3,000** Newly Converted Natural Gas Vehicle

Dealer Name	_____	_____
Dealer Phone	_____	_____
Make	_____	_____
Model	_____	_____

NATURAL GAS DRYER PROGRAM

- \$75** Natural Gas Dryer with Moisture Sensor

Manufacturer Name	_____	_____
Model Number	_____	_____
Serial Number	_____	N / A
Type (Electric or Natural Gas)	_____	_____
Install Date	N / A	_____
Install Cost	N / A	_____

OTHER PROGRAMS

- \$2 credit on gas bill for 2 years** Green Saver

4. Attach Proof of Purchase

Please include a copy of an itemized receipt and/or invoice with your application. Your retailer or contractor can provide this document for your qualified product. Any applications missing this will be delayed or denied.

Proof of purchase must include the following:

- Retailer/Contractor name, address and phone number
- Itemized listing of quantity, description, manufacturer, model number and other identifying information as appropriate
- Purchase date and price

5. Review and Submit Your Application

Mail completed application(s) along with required documentation within 90 days of installation or service to:

Texas Gas Service Conservation Program
5613 Avenue F
Austin, TX 78751

Rebate checks are issued within approximately six to eight weeks of a completed and approved rebate application.

6. Terms and Conditions

As you decide whether to participate in Texas Gas Service's Conservation Program, please review the following terms and conditions:

1. Texas Gas Service is not responsible for any decision regarding the selection of equipment to qualify for rebates under our conservation programs. TEXAS GAS SERVICE DOES NOT MAKE AND HEREBY DISCLAIMS ANY WARRANTY CONCERNING THE MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE FOR ANY EQUIPMENT CHOICE THE CUSTOMER MAKES. The customer is responsible for the full cost and installation of any equipment.
2. Texas Gas Service is not responsible for any decision about which licensed and qualified contractor the customer selects. Texas Gas Service encourages its customers to carefully research and select a Texas licensed plumber or heating, ventilation and air-conditioning (HVAC) contractor to install qualifying equipment. Texas Gas Service is not responsible for any damage caused (a) when a contractor enters a customer's premises or during installation, (b) by poor workmanship or (c) by failure to complete projects. Texas Gas Service will not intervene in disputes between a customer and his or her selected contractor. Texas Gas Service also strongly encourages participating customers to be sure any installation conforms to all applicable codes, permit requirements and manufacturer installation recommendations and requirements. Texas Gas Service is not responsible for determining whether a customer's appliances are installed correctly or safely. In the event you believe an appliance is unsafe or you detect the odor associated with natural gas, you agree to immediately call 800-458-4251.
- Some rebates REQUIRE the use of a licensed contractor and a City of Austin permit. These programs include; bonus water heater conversion rebate program, high-efficiency water heater rebate program, hydronic heating rebate program, solar water heater with natural gas backup rebate program, tankless or super high-efficiency rebate program, natural gas vehicle home refueling unit rebate program, natural gas furnace rebate program. The contractor's license number and a completed City of Austin permit number is REQUIRED on these applications. Rebates WILL NOT be paid if applications are incomplete.
3. The Department of Energy and others provide information on projected energy savings for different types of appliances and installations. Texas Gas Service makes no warranty concerning the accuracy of this information or whether the devices the customer selects will accomplish the projected energy and cost savings.
4. Texas Gas Service requires each customer to present a completed rebate application and is unable to process incomplete applications. It is the responsibility of the customer to ensure the contractor has completed and signed the application. Applications and additional information are available at www.TexasGasService.com. Texas Gas Service reserves the right to verify all information provided. Texas Gas Service issues rebates in the form of checks, not utility credits. The Company is not responsible if the dealer/installer or retailer fails to provide accurate information about the amount of a rebate or eligibility. Rebate checks will be mailed approximately six to eight weeks after approval, subject to availability of program funds.
5. This program is available to residential and commercial customers located within the Austin, Sunset Valley, Cedar Park, Kyle, Rollingwood and West Lake Hills city limits with a base gas service rate code of Austin I/S, Sunset Valley I/S, ABIA I/S, Roll I/S, WLHS I/S, Kyle I/S, CDPK I/S. Only qualified, natural gas equipment purchased, installed or serviced after July 1, 2011, will be considered for a rebate. Texas Gas Service encourages each customer to review all program eligibility and requirements.
6. Completed rebate applications will be reviewed and processed by Texas Gas Service on a first-come, first-served basis until program funds are depleted. Rebate qualifications and amounts are subject to change. Rebate funds are limited. Funding guidelines for these programs may be changed or discontinued at any time without notice. Please check program website for updates at www.TexasGasService.com.
7. This Agreement constitutes and represents the complete and entire agreement between the customer and Texas Gas Service with respect to the subject matter contained herein, and supersedes any prior and contemporaneous agreements, arrangements and understandings of the Parties, whether written or oral, which are hereby terminated and of no further force and effect. The terms of this Agreement may not be altered, modified or supplemented except by a writing signed by each of the Parties.

7. Acceptance of Terms

I hereby certify that all information is accurate, including claims of customer and equipment information. My signature below indicates I have read, understand and agree to all terms and conditions on this application and acknowledge that Texas Gas Service may verify all the information provided.

Applicant Signature: _____ Date: _____

26-POINT FURNACE TUNE-UP CHECKLIST



TASK	RATIONALE	PASS	FAIL	COMMENTS
1. Clean and Check Gas Burners	To ensure smooth ignition, burner flames are observed for proper height, color and alignment of burning.	<input type="checkbox"/>	<input type="checkbox"/>	
2. Clean and Check Pilot and Pilot Tube (if applicable)	The pilot flame needs to be checked to make sure that it is not abnormally large or small. If too large, it wastes gas and makes the system dirty. Too small, and it can affect the system start-up, causing a no-heat condition.	<input type="checkbox"/>	<input type="checkbox"/>	
3. Check Flame Baffle (or ribbons)	The flame baffle or ribbon spreads the flame evenly across the entire heat exchanger length. If misaligned, plugged with rust and dirt, or cracked, it improperly spreads the flame, creating hot spots in the heat exchanger, which can cause sooting, or even cracks in the metal. It also takes longer to heat the home, because it takes longer to heat up the furnace.	<input type="checkbox"/>	<input type="checkbox"/>	
4. Set Manifold Gas Pressure	Proper pressure is required to control fuel input to the furnace burners. If too low, the safety equipment does not operate properly, and it also takes too long to heat the home. If too high, it can damage the equipment.	<input type="checkbox"/>	<input type="checkbox"/>	
5. Check Gas Input	Proper pressure is required to control fuel input to the furnace burners. If too low, the safety equipment does not operate properly, and it also takes too long to heat the home. If too high, it can damage the equipment.	<input type="checkbox"/>	<input type="checkbox"/>	
6. Set Burner Air Adjustment	It is important to precisely mix air and natural gas before igniting it. If the mixture is too heavy, it creates a poor burning situation and could create carbon monoxide.	<input type="checkbox"/>	<input type="checkbox"/>	
7. Check Fan Control	Through normal usage, the fan control can get out of mechanical adjustment by as much as 30 degrees. Check to assure that the fan comes on and goes off at predetermined temperatures in order to deliver the proper temperature of air into the home.	<input type="checkbox"/>	<input type="checkbox"/>	
8. Inspect Gas Valve and Piping	Check the gas valve and piping for visual signs of corrosion and leaks. Listen for abnormal noises such as chattering and gas flow restriction. Also check for the odor of leaking gas.	<input type="checkbox"/>	<input type="checkbox"/>	
9. Check Pilot Safety, Thermocouple, Spark Ignition	This safety device senses the loss of pilot flame and shuts down the main burners so that natural gas is not coming into the home without some way of igniting it properly.	<input type="checkbox"/>	<input type="checkbox"/>	
10. Inspect Combustion Chamber	To assure proper fuel combustion and avoid the possibility of creating carbon monoxide in the house, check for signs of sooting, cracks and deformity within the combustion chamber.	<input type="checkbox"/>	<input type="checkbox"/>	
11. Check Temperature Rise	By checking the actual degrees of temperature rise throughout your system, the technician can determine if the furnace is heating the home like it is supposed to be heated. If the temperature rise is too high, it causes the furnace to bump the high-limit switch of the furnace, and can stress the heat exchanger. If too low, condensation could form rust in the furnace.	<input type="checkbox"/>	<input type="checkbox"/>	
12. Check Blower Motor (belt and wires, if applicable)	Proper maintenance, adjustment, alignment, and cleanliness of the blower and components are necessary for adequate airflow.	<input type="checkbox"/>	<input type="checkbox"/>	
13. Lubricate Blower and Bearings (some are permanently lubricated)	Lubrication of the blower in the furnace reduces friction. Thus, the blower will operate both more quietly and inexpensively. It will also extend the blower's life by keeping it running cooler.	<input type="checkbox"/>	<input type="checkbox"/>	

TASK	RATIONALE	PASS	FAIL	COMMENTS
14. Check Wiring Assembly	Loose connections cause improper voltage to various components, making them either inoperative or causing eventual failure.	<input type="checkbox"/>	<input type="checkbox"/>	
15. Check Air Filtration System	A dirty filter can reduce the airflow over the heat exchangers resulting in inadequate heating of the home, or it may shorten the life of furnace components. Dirty air filters are a major cause of increased utility bills, and expensive furnace repairs.	<input type="checkbox"/>	<input type="checkbox"/>	
16. Check Equipment and Ventilation Space	Furnace location should be visually checked to ensure clearance for servicing and clearance from combustible materials. The furnace closet or area should not be used for storage.	<input type="checkbox"/>	<input type="checkbox"/>	
17. Check Flue and Venting	Necessary to assure proper fuel draft and also to identify flue obstructions. This condition could cause dangerous carbon monoxide to leak back into the home, presenting a health risk to the occupants.	<input type="checkbox"/>	<input type="checkbox"/>	
18. Check Limit Control	The principal control in the furnace to prevent overheating and possible damage to the unit and the structure it's located in. Failed limit controls can cause house fires.	<input type="checkbox"/>	<input type="checkbox"/>	
19. Check Heat Anticipator	Located in the thermostat, the heat anticipator ensures that the furnace will perform proper cycling on and off during the normal heating day.	<input type="checkbox"/>	<input type="checkbox"/>	
20. Check Thermostat Contacts	An improperly working thermostat will call for more or less heating than desired. The former will waste energy and money, and the latter will cause discomfort.	<input type="checkbox"/>	<input type="checkbox"/>	
21. Check Voltage and Amperage on Motors	Improper voltage and amperage can significantly reduce the life of the blower and inducer motors.	<input type="checkbox"/>	<input type="checkbox"/>	
22. Check Safety Interlock Switch (where provided by code)	Essential for proper protection of anyone opening the bottom panel of the furnace.	<input type="checkbox"/>	<input type="checkbox"/>	
23. Perform Carbon Monoxide Test	Carbon monoxide, though potentially very hazardous to your health, is tasteless, colorless and odorless. Homeowners are usually not aware that carbon monoxide is present in their homes until this test is performed.	<input type="checkbox"/>	<input type="checkbox"/>	
24. Duct Inspection	Dirt buildup in the heating and cooling ductwork limits air movement and can severely choke the system. Most secondary heat exchangers have only 1/16" of air clearance and can easily become plugged with dirt. Dirty air-conditioning coils drastically affect the efficiency of the cooling system and shorten system life.	<input type="checkbox"/>	<input type="checkbox"/>	
25. Make Final Operation Check	Check all work to make certain that everything is working just the way it should.	<input type="checkbox"/>	<input type="checkbox"/>	
26. Advise Customer of Results of Check	It is important to advise the owner of the current condition of the heating and cooling system.	<input type="checkbox"/>	<input type="checkbox"/>	

SERVICE PROVIDER COMMENTS

Contractor Signature: _____ Date: _____