

NATURAL GAS TRANSPORTATION SERVICES GUIDE

Congratulations! You've decided to become one of our transportation services customers. We know you'll love the flexibility this will give you and your business. To help with the transition, here's a step-by-step guide to start the process.

1 SUBMIT A REQUEST TO BECOME A TRANSPORTATION SERVICES CUSTOMER

Send an email to bdevelopment@texasgasservice.com with the following information:

- Contact name
- Contact phone number
- Account number

2 COMPARE AND SELECT A THIRD-PARTY NATURAL GAS SUPPLIER

For a list of third-party natural gas suppliers, [click here](#) or reach out to bdevelopment@texasgasservice.com.

Each third-party natural gas supplier will ask to see your natural gas usage requirements by month so they can prepare a quote for your business. Third-party natural gas suppliers offer a variety of pricing packages to supply your natural gas needs. You may be offered an index (floating) price or a fixed price agreement for different time periods.

Your third-party natural gas supplier will provide daily deliveries to the local Texas Gas Service town border station. At the end of each month, Texas Gas Service balances your account by calculating the difference between these deliveries and your actual consumption. Small differences will be rolled into the next month's imbalance. Large differences can result in a cash-out charge or credit. Your third-party natural gas supplier usually provides aggregation and these cash-out charges will be billed to the third-party natural gas supplier. If you have any questions regarding imbalances or aggregation, be sure to ask your third-party natural gas supplier and get it addressed in your contract.

3 COMPLETE A REQUEST FOR TRANSPORTATION FORM AND EXECUTE AN AGREEMENT WITH YOUR THIRD-PARTY NATURAL GAS SUPPLIER.

A Request For Transportation form will be emailed to you once we receive your written request. Please fill out this form and send to bdevelopment@texasgasservice.com.

4 YOUR THIRD-PARTY NATURAL GAS SUPPLIER WILL SUBMIT YOUR NATURAL GAS TRANSPORTATION REQUEST AND A TEXAS GAS SERVICE REPRESENTATIVE WILL CONTACT YOU TO VERIFY YOUR INFORMATION.

Transportation accounts become active 30 days after written notice is received and will always begin on the 1st of the following month.

If you have any questions, please contact:
bdevelopment@texasgasservice.com