

# Residential Water Heater Rebate Programs



## Rebates Available:

- \$400 for the purchase and installation of a new natural gas tankless or super high efficiency water heater with a uniform energy factor (UEF) of 0.81-0.91.
- \$650 for the purchase and installation of a new natural gas tankless or super high efficiency water heater with a uniform energy factor (UEF) of 0.92 or higher.
- \$750 for the purchase and installation of a new solar water heater with natural gas backup.

## How to Get Your Rebate:

1. Review program eligibility and requirements.
2. Purchase a new qualifying natural gas water heater.
3. A licensed contractor must complete the installation of the qualifying natural gas water heater and must comply with manufacturer's instructions as well as all applicable state, local safety and code requirements.
4. Apply online or submit your completed application, natural gas water heater purchase receipt and installation invoice within 180 days of installation to:

<p><b>ONLINE (FASTEST)</b></p> <p>Go to: <a href="http://www.texasgasservice.com/rebates">www.texasgasservice.com/rebates</a> to complete application and upload supporting documents.</p>	OR	<p><b>EMAIL (FASTER)</b></p> <p>Scan and email your signed application and receipts to <a href="mailto:TGSRebateSubmission@TXGas.com">TGSRebateSubmission@TXGas.com</a></p>
		OR
		<p><b>MAIL</b></p> <p>Mail your signed application and receipts to: <b>Texas Gas Energy Efficiency Program</b> P.O. Box 401 Oklahoma City, OK 73101-0401</p>

If you have questions, please email [EnergyEfficiency@TexasGasService.com](mailto:EnergyEfficiency@TexasGasService.com) or call 512-370-8256.

## Rebate Requirements:

- Incomplete applications may result in prolonged processing or denial.
- The rebate is for the purchase and installation of a new qualifying natural gas water heater in an existing residential home. If the home is new, it may qualify for the New Residential Construction Rebate Program.
- Work must be completed by a licensed contractor.
- All required city permits must be obtained or the installation will not be eligible for a rebate.
- The customer is responsible for the full cost and installation of the new qualifying natural gas water heater.
- **For Solar Water Heater with Natural Gas Backup:**
  - » Solar collectors must be installed to support a new or existing natural gas appliance such as a boiler, storage, or tankless water heating system. Solar appliances that do not work in conjunction with a natural gas appliance do not qualify.
  - » Only active systems with panels (or collectors) that are certified OG-100 by the Solar Rating Certification Corporation (SRCC) qualify for this rebate.

## Eligibility:

- The rebate is available to active Texas Gas Service residential accounts within the city limits of Austin, Bee Cave, Cedar Park, Cuero, Dripping Springs, Gonzales, Kyle, Lakeway, Lockhart, Luling, Nixon, Rollingwood, Shiner, Sunset Valley, West Lake Hills and Yoakum with a base gas service rate code of ABIA I/S, AUST I/S, BEEC I/S, CDPK, CUER I/S, DRIP I/S, GONZ I/S, KYLE I/S, LAKE I/S, LOCK I/S, LULI I/S, NIXO I/S, ROLL I/S, SHIN I/S, SUNV I/S, WLHS I/S and YOAK I/S.
- Eligibility can be checked by reviewing the top part of your bill for your RATE CODE. If you still have questions, please contact Texas Gas Service at 512-370-8256 before proceeding with your purchase or installation.
- To be eligible for a rebate, the customer must have an active Texas Gas Service account.

## Important Information:

Rebates are limited and issued on a first-come, first-served basis until program funds are depleted. Texas Gas Service encourages each customer to review all program eligibility requirements. Rebate payments will be issued approximately six to eight weeks after approval, subject to availability of program funds.