TEXAS GAS SERVICE
ENERGY EFFICIENCY PROGRAM

CENTRAL TEXAS
RESIDENTIAL REBATE CHECKLIST

Before filling out your rebate application, please carefully review all requirements and the checklist below to help expedite the approval process. Rebate applications must be submitted within 180 days of equipment purchase or installation.

INCOMPLETE APPLICATIONS MAY BE DELAYED OR DENIED.

You have two options for submitting your rebate application:

Email (Faster processing)

Scan and send your signed application and receipts to TGSRebateSubmission@TXGas.com

Mail

Mail your signed application and receipts to:
Texas Gas Service Energy Efficiency Program
P.O. Box 401
Oklahoma City, OK 73101-0401

Rebate checks will be mailed approximately six to eight weeks after application approval, subject to availability of program funds. For general questions, email EnergyEfficiency@TexasGasService.com or call 512-370-8256.

When submitting a rebate application, make sure:

_____ You have an active Texas Gas Service account and live inside the city limits of Austin, Bee Cave, Cedar Park, Cuero, Dripping Springs, Gonzales, Kyle, Lakeway, Lockhart, Luling, Nixon, Rollingwood, Shiner, Sunset Valley, West Lake Hills and Yoakum with a base gas service rate code of ABIA I/S, AUST I/S, BEEC I/S, CDPK I/S, CUER I/S, DRIP I/S, GONZ I/S, KYLE I/S, LAKE I/S, LOCK I/S, LULI I/S, NIXO I/S, ROLL I/S, SHIN I/S, SUNV I/S, WLHS I/S or YOAK I/S.

_____ You are submitting your rebate application within 180 days of appliance purchase or 180 days of installation date on your contractor's invoice.

_____ The installed equipment is new and meets the minimum efficiency and specific eligibility requirements for the rebate. Please review our "Learn More" forms prior to submission at TexasGasService.com/Rebates.

_____ You have filled in all requested information, including the contractor information (Section 2).

_____ You have included all proof of purchase/installation information (Section 4) including:

- _____ Itemized receipt and/or invoice with Retailer/Contractor name, address and phone number
- _____ Itemized list of equipment quantity, description, manufacturer, model number and other identifying information, as appropriate
- _____ Purchase and/or installation date

_____ You have signed the "Acceptance of Terms" section of this application (Section 7).

Texas Gas Service
A Division of ONE Gas

TEXAS GAS SERVICE
ENERGY EFFICIENCY PROGRAM

CENTRAL TEXAS
RESIDENTIAL REBATE APPLICATION

1. Account and Customer Information

☐ Residential / Renter ☐ Property Owner

Customer Name: _____
(*As it appears on account*)

Texas Gas Service Account Number: _____
(Required)

Mailing Address: _____

City: _____ State: _____ ZIP: _____

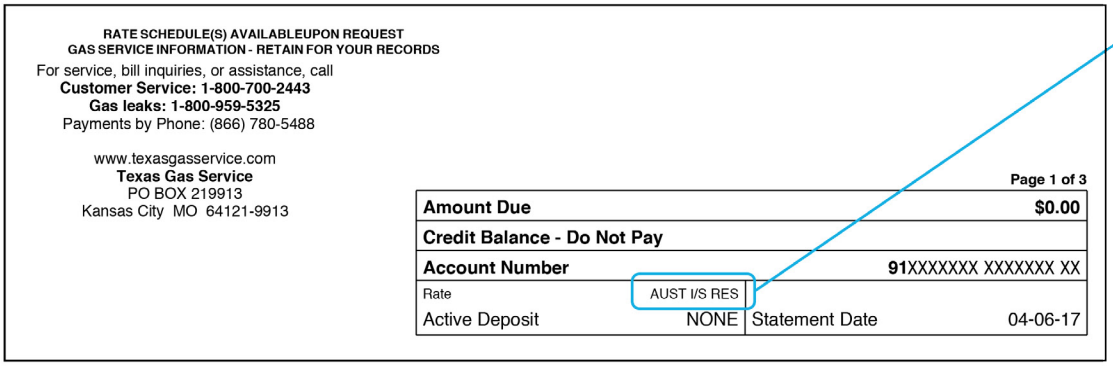
Installation Address: _____
(*If different from mailing address*)

City: _____ State: _____ ZIP: _____

Email: _____

Daytime Phone: ( ) _____ Evening Phone: ( ) _____

To check your rebate eligibility, check the TOP PART OF YOUR BILL for your Rate Code.



RATE SCHEDULE(S) AVAILABLEUPON REQUEST
GAS SERVICE INFORMATION - RETAIN FOR YOUR RECORDS
For service, bill inquiries, or assistance, call
Customer Service: 1-800-700-2443
Gas leaks: 1-800-959-5325
Payments by Phone: (866) 780-5488

www.texasgasservice.com
Texas Gas Service
PO BOX 219913
Kansas City MO 64121-9913

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Amount Due			**$0.00**
Credit Balance - Do Not Pay			
Account Number			**91**XXXXXXX XXXXXXX XX
Rate	AUST I/S RES		
Active Deposit	NONE	Statement Date	04-06-17

ELIGIBLE RATE CODES

ABIA I/S	LOCK I/S
AUST I/S	LULI I/S
BEEC I/S	NIXO I/S
CDPK I/S	ROLL I/S
CUER I/S	SHIN I/S
DRIP I/S	SUNV I/S
GONZ I/S	WLHS I/S
KYLE I/S	YOAK I/S
LAKE I/S	

2. Contractor Information

This section is not required for dryer rebates.

Licensed Contractor Company Name: _____

Licensed Contractor Name: _____

License Number: _____

Company Address: _____

City: _____ State: _____ ZIP: _____

Email (preferred): _____ Phone: ( ) _____

Contractor's Signature: _____ Date: _____

☐ I have included a copy of the dated contractor invoice. Rebate application must be submitted within 180 days of equipment installation.

3. Energy Efficiency Rebates

New Appliance

DRYER PROGRAM*

☐ **$225** Natural Gas Dryer with Moisture Sensor**

☐ **$300** Installation of New Natural Gas Dryer Stub in Laundry Room ***

Manufacturer Name _____

Model Number _____

Purchase Date _____

Replacing an electric appliance? ☐ Yes ☐ No

Install Date _____

***Copy of dated retailer receipt required*
****Licensed contractor information required (see Section 2)*

WATER HEATING PROGRAM*

☐ **$650** Tankless or Super High-Efficiency Natural Gas Water Heater (UEF ≥ .81 or TE ≥ 82%)

☐ **$750** Solar Water Heater with Natural Gas Backup

Manufacturer Name _____

Model Number _____

Uniform Energy Factor _____

Install Date _____

Number of Units _____
(May be subject to site verification)

Replacing an electric appliance? ☐ Yes ☐ No

Licensed contractor information required (see Section 2)

HEATING PROGRAM*

☐ **$40** Annual Natural Gas Furnace Tune-Up****

☐ **$675** Natural Gas Furnace (AFUE ≥ 92%)

Manufacturer Name _____

Model Number _____

AFUE _____

Install Date _____

Number of Units _____

Replacing an electric appliance? ☐ Yes ☐ No

Licensed contractor information required (see Section 2)

**** 26-Point Furnace Tune-Up Checklist required for $40 Furnace Tune-Up.

* Customer signature and receipts required for rebate (see sections 4 and 7)

4. Attach Proof of Purchase REQUIRED

Please include a copy of an itemized receipt and/or invoice with your application. Your retailer or contractor can provide this document for your qualified product. **Any applications missing this will be delayed or denied.**

Proof of purchase/installation must include the following:

- Retailer/Contractor name, address and phone number
- Itemized listing of quantity, description, manufacturer, model number and other identifying information as appropriate
- Purchase and/or installation date

5. Review and Submit Your Application

Scan and email your signed application and receipts to
TGSRebateSubmission@TXGas.com

OR

Mail your signed application(s) and receipts to:
Texas Gas Service Energy Efficiency Program
P.O. Box 401
Oklahoma City, OK 73101-0401

Rebate checks are issued within approximately six to eight weeks after receipt of a completed and approved rebate application.

SURVEY QUESTIONS

How did you hear about the Energy Efficiency Program? (Check all that apply)

- ☐ Bill Insert
- ☐ Google Search
- ☐ Print Advertisement
- ☐ Contractor
- ☐ News Article
- ☐ Email
- ☐ Radio Advertisement
- ☐ Texas Gas Service Website
- ☐ Texas Gas Service Employee Referral

Employee Name

- ☐ Retailer Referral

Retailer Name

- ☐ Other

6. Terms and Conditions

As you decide whether to participate in Texas Gas Service's Energy Efficieny Program, please review the following terms and conditions:

1. Texas Gas Service is not responsible for any decision regarding the selection of equipment to qualify for rebates under our Energy Efficieny Program. TEXAS GAS SERVICE DOES NOT MAKE AND HEREBY DISCLAIMS ANY WARRANTY CONCERNING THE MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE FOR ANY EQUIPMENT CHOICE THE CUSTOMER MAKES. The customer is responsible for the full cost and installation of any equipment.

2. Texas Gas Service is not responsible for any decision about which licensed and qualified contractor the customer selects. Texas Gas Service encourages its customers to carefully research and select a Texas-licensed plumber or heating, ventilation and air-conditioning (HVAC) contractor to install qualifying equipment. Texas Gas Service is not responsible for any damage caused (a) when a contractor enters a customer's premises or during installation, (b) by poor workmanship or (c) by failure to complete projects. Texas Gas Service will not intervene in disputes between a customer and his or her selected contractor. Texas Gas Service also strongly encourages participating customers to be sure any installation conforms to all applicable codes, permit requirements and manufacturer installation recommendations and requirements. Texas Gas Service is not responsible for determining whether a customer's appliances are installed correctly or safely. In the event you believe an appliance is unsafe or you detect the odor associated with natural gas, you agree to immediately call (800) 959-5325.

3. The Department of Energy and others provide information on projected energy savings for different types of appliances and installations. Texas Gas Service makes no warranty concerning the accuracy of this information or whether the devices the customer selects will accomplish the projected energy and cost savings.

4. Texas Gas Service requires each customer to present a completed rebate application and is unable to process incomplete applications. It is the responsibility of the customer to ensure the contractor has completed and signed the application. Applications and additional information are available at TexasGasService.com/Rebates. Texas Gas Service reserves the right to verify all information provided. Texas Gas Service issues rebates in the form of checks, not utility credits. The Company is not responsible if the dealer/installer or retailer fails to provide accurate information about the amount of a rebate or eligibility. Rebate checks will be mailed approximately six to eight weeks after approval, subject to availability of program funds.

5. This program is available to residential customers located **within the city limits** of Austin, Bee Cave, Cedar Park, Cuero, Dripping Springs, Gonzales, Kyle, Lakeway, Lockhart, Luling, Nixon, Rollingwood, Shiner, Sunset Valley, West Lake Hills and Yoakum with a base gas service rate code of ABIA I/S, AUST I/S, BEEC I/S, CDPK I/S, CUER I/S, DRIP I/S, GONZ I/S, KYLE I/S, LAKE I/S, LOCK I/S, LULI I/S, NIXO I/S, ROLL I/S, SHIN I/S, SUNV I/S, WLHS I/S and YOAK I/S. Please review the Texas Gas Service Checklist for Residential Rebate Applications and Learn More Forms for details on rebate application deadlines prior to purchase of appliance or installation. Texas Gas Service encourages each customer to review all program eligibility and requirements.

6. Completed rebate applications will be reviewed and processed on a first-come, first-served basis until program funds are depleted. Rebate qualifications and amounts are subject to change. Rebate funds are limited. Funding guidelines for these programs may be changed or discontinued at any time without notice. Please check program website for updates at TexasGasService.com/Rebates.

7. Texas Gas Service will apply all uncashed rebate funds to the customer's account as a credit after the 60-day check-cashing window closes. For more information, please contact Texas Gas Service's Energy Efficieny Program line at 512-370-8256. Uncashed rebate checks associated with a closed customer account will be escheated to the State of Texas at http://comptroller.texas.gov/up.

8. This Agreement constitutes and represents the complete and entire agreement between the customer and Texas Gas Service with respect to the subject matter contained herein, and supersedes any prior and contemporaneous agreements, arrangements and understandings of the Parties, whether written or oral, which are hereby terminated and of no further force and effect. The terms of this Agreement may not be altered, modified or supplemented except by a writing signed by each of the Parties.

7. Acceptance of Terms

REQUIRED

I hereby certify that all information is accurate, including claims of customer and equipment information. My signature below indicates I have read, understand and agree to all terms and conditions on this application and acknowledge that Texas Gas Service may verify all the information provided.

APPLICANT SIGNATURE REQUIRED:_____ **DATE:**_____

Texas Gas Service®
A Division of ONE Gas

26-POINT FURNACE TUNE-UP CHECKLIST

Texas Gas Service
A Division of ONE Gas

TASK	RATIONALE	PASS	FAIL	COMMENTS
1. Clean and Check Natural Gas Burners	To ensure smooth ignition, burner flames are observed for proper height, color and alignment of burning.	☐	☐	
2. Clean and Check Pilot and Pilot Tube (If applicable)	The pilot flame needs to be checked to make sure that it is not abnormally large or small. If too large, it wastes natural gas and makes the system dirty. Too small, and it can affect the system start-up, causing a no-heat condition.	☐	☐	
3. Check Flame Baffle (Or ribbons)	The flame baffle or ribbon spreads the flame evenly across the entire heat exchanger length. If misaligned, plugged with rust and dirt, or cracked, it improperly spreads the flame, creating hot spots in the heat exchanger, which can cause sooting, or even cracks in the metal. It also takes longer to heat the home because it takes longer to heat up the furnace.	☐	☐	
4. Set Manifold Natural Gas Pressure	Proper pressure is required to control fuel input to the furnace burners. If too low, the safety equipment does not operate properly, and it also takes too long to heat the home. If too high, it can damage the equipment.	☐	☐	
5. Check Gas Input	The natural gas utility company attempts to regulate the pressure of natural gas coming into the natural gas valve, but pressures fluctuate and the level needs to be checked periodically.	☐	☐	
6. Set Burner Air Adjustment	It is important to precisely mix air and natural gas before igniting it. If the mixture is too heavy, it creates a poor burning situation and could create carbon monoxide.	☐	☐	
7. Check Fan Control	Through normal usage, the fan control can get out of mechanical adjustment by as much as 30 degrees. Check to assure that the fan comes on and goes off at predetermined temperatures in order to deliver the proper temperature of air into the home.	☐	☐	
8. Inspect Natural Gas Valve and Piping	Check the natural gas valve and piping for visual signs of corrosion and leaks. Listen for abnormal noises such as chattering and gas flow restriction. Also check for the odor of leaking gas.	☐	☐	
9. Check Pilot Safety, Thermocouple, Spark Ignition	This safety device senses the loss of pilot flame and shuts down the main burners so that natural gas is not coming into the home without some way of igniting it properly.	☐	☐	
10. Inspect Combustion Chamber	To assure proper fuel combustion and avoid the possibility of creating carbon monoxide in the house, check for signs of sooting, cracks and deformity within the combustion chamber.	☐	☐	
11. Check Temperature Rise	By checking the actual degrees of temperature rise throughout your system, the technician can determine if the furnace is heating the home like it is supposed to be heated. If the temperature rise is too high, it causes the furnace to bump the high-limit switch and can stress the heat exchanger. If too low, condensation could form rust in the furnace.	☐	☐	
12. Check Blower Motor (Belt and wires, if applicable)	Proper maintenance, adjustment, alignment and cleanliness of the blower and components are necessary for adequate airflow.	☐	☐	
13. Lubricate Blower and Bearings (Some are permanently lubricated)	Lubrication of the blower in the furnace reduces friction. Thus, the blower will operate both more quietly and inexpensively. It will also extend the blower's life by keeping it running cooler.	☐	☐	

TASK	RATIONALE	PASS	FAIL	COMMENTS
14. Check Wiring Assembly	Loose connections cause improper voltage to various components, making them either inoperative or causing eventual failure.	☐	☐	
15. Check Air Filtration System	A dirty filter can reduce the airflow over the heat exchangers resulting in inadequate heating of the home, or it may shorten the life of furnace components. Dirty air filters are a major cause of increased utility bills and expensive furnace repairs.	☐	☐	
16. Check Equipment and Ventilation Space	Furnace location should be visually checked to ensure clearance for servicing and clearance from combustible materials. The furnace closet or area should not be used for storage.	☐	☐	
17. Check Flue and Venting	Necessary to assure proper fuel draft and also to identify flue obstructions. This condition could cause dangerous carbon monoxide to leak back into the home, presenting a health risk to the occupants.	☐	☐	
18. Check Limit Control	The principal control in the furnace to prevent overheating and possible damage to the unit and the structure it's located in. Failed limit controls can cause house fires.	☐	☐	
19. Check Heat Anticipator	Located in the thermostat, the heat anticipator ensures that the furnace will perform proper cycling on and off during the normal heating day.	☐	☐	
20. Check Thermostat Contacts	An improperly working thermostat will call for more or less heating than desired. The former will waste energy and money, and the latter will cause discomfort.	☐	☐	
21. Check Voltage and Amperage on Motors	Improper voltage and amperage can significantly reduce the life of the blower and inducer motors.	☐	☐	
22. Check Safety Interlock Switch (where provided by code)	Essential for proper protection of anyone opening the bottom panel of the furnace.	☐	☐	
23. Perform Carbon Monoxide Test	Carbon monoxide, though potentially very hazardous to your health, is tasteless, colorless and odorless. Homeowners are usually not aware that carbon monoxide is present in their homes until this test is performed.	☐	☐	
24. Duct Inspection	Dirt buildup in the heating and cooling ductwork limits air movement and can severely choke the system. Most secondary heat exchangers have only 1/16" of air clearance and can easily become plugged with dirt. Dirty air-conditioning coils drastically affect the efficiency of thecooling system and shorten system life.	☐	☐	
25. Make Final Operation Check	Check all work to make certain that everything is working just the way it should.	☐	☐	
26. Advise Customer of Results of Check	It is important to advise the owner of the current condition of the heating and cooling system.	☐	☐	

SERVICE PROVIDER COMMENTS

CONTRACTOR SIGNATURE REQUIRED: _____ **DATE:** _____