

Before filling out your rebate application, please carefully review all requirements and the checklist below to help expedite the approval process. Rebate applications must be submitted within 180 days of equipment purchase or installation.

**Incomplete applications may be delayed or denied.**

**You have three options for submitting your rebate application:**



**Online**

Submit your application online at  
[texasgasservice.com/rebate-application](https://texasgasservice.com/rebate-application)



**Email (Faster Processing)**

Scan and send your signed application and receipts to  
[tgsrebatesubmission@txgas.com](mailto:tgsrebatesubmission@txgas.com)



**Mail**

Mail your signed application and receipts to  
Texas Gas Service Energy Efficiency Program  
P.O. Box 401  
Oklahoma City, OK 73101-0401

Rebate checks will be mailed approximately six to eight weeks after application approval, subject to availability of program funds. For general questions, email [energyefficiency@texasgasservice.com](mailto:energyefficiency@texasgasservice.com) or call 512-370-8256.

**When submitting a rebate application, make sure:**

- You have an active Texas Gas Service account and live inside the city limits of Austin, Bee Cave, Cedar Park, Cuero, Dripping Springs, Gonzales, Kyle, Lakeway, Lockhart, Luling, Nixon, Rollingwood, Shiner, Sunset Valley, West Lake Hills or Yoakum with a base gas service rate code of ABIA I/S, AUST I/S, BEEC I/S, CDPK I/S, CUER I/S, DRIP I/S, GONZ I/S, KYLE I/S, LAKE I/S, LOCK I/S, LULI I/S, NIXO I/S, ROLL I/S, SHIN I/S, SUNV I/S, WLHS I/S or YOAK I/S.
- You are submitting your rebate application within 180 days of appliance purchase or 180 days of the installation date on your contractor's invoice.
- The installed equipment is new and meets the minimum efficiency and specific eligibility requirements for the rebate. Please review our "Learn More" forms prior to submission at [texasgasservice.com/rebates](https://texasgasservice.com/rebates).
- You have filled in all requested information, including the contractor information (Section 2).
- You have included all proof of purchase/installation information (Section 4) including:
  - Itemized receipt and/or invoice Retailer/Contractor name, address and phone number
  - Itemized list of equipment quantity, description, manufacturer, model number and other identifying information, as appropriate
  - Purchase and/or installation date
- You have signed the "Acceptance of Terms" section of this application (Section 7).

**1. Account and Customer Information**

Residential / Renter  Property Owner

Customer Name: \_\_\_\_\_  
*(As it appears on account)*

Texas Gas Service Account Number: \_\_\_\_\_  
*(Required)*

Installation Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Mailing Address: \_\_\_\_\_  
*(If different than installation address)*

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Email: \_\_\_\_\_

Daytime Phone: ( ) \_\_\_\_\_ Evening Phone: ( ) \_\_\_\_\_

To check your rebate eligibility, check the  
TOP PART OF YOUR BILL for your Rate Code.

<p style="text-align: center;"><b>RATE SCHEDULE(S) AVAILABLE UPON REQUEST</b> <b>GAS SERVICE INFORMATION — RETAIN FOR YOUR RECORDS</b></p> <p>For service, billing inquiries, or assistance, call  <b>Customer Service: 800-700-2443</b>  <b>Gas Leaks: 800-959-5325</b>                  Payments by Phone: 866-780-5488</p> <p style="text-align: center;">texasgasservice.com  <b>Texas Gas Service</b>                  PO BOX 219913                  Kansas City, MO 64121-9913</p>	<div style="background-color: #e0f2f1; padding: 5px; text-align: center; font-weight: bold;">ELIGIBLE RATE CODES</div> <table style="width: 100%; border-collapse: collapse;"> <tr> <td>ABIA I/S</td> <td>GONZ I/S</td> <td>ROLL I/S</td> </tr> <tr> <td>AUST I/S</td> <td>KYLE I/S</td> <td>SHIN I/S</td> </tr> <tr> <td>BEEC I/S</td> <td>LAKE I/S</td> <td>SUNV I/S</td> </tr> <tr> <td>CDPK I/S</td> <td>LOCK I/S</td> <td>WLHS I/S</td> </tr> <tr> <td>CUER I/S</td> <td>LULI I/S</td> <td>YOAK I/S</td> </tr> <tr> <td>DRIP I/S</td> <td>NIXO I/S</td> <td></td> </tr> </table> <p style="text-align: center; font-weight: bold; color: #0070c0;">YOUR RATE CODE IS FOUND HERE.</p>	ABIA I/S	GONZ I/S	ROLL I/S	AUST I/S	KYLE I/S	SHIN I/S	BEEC I/S	LAKE I/S	SUNV I/S	CDPK I/S	LOCK I/S	WLHS I/S	CUER I/S	LULI I/S	YOAK I/S	DRIP I/S	NIXO I/S	
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## 2. Contractor Information This section is not required for dryer rebates.

Licensed Contractor Company Name: \_\_\_\_\_

Licensed Contractor Name: \_\_\_\_\_

License Number: \_\_\_\_\_

Company Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Email (preferred): \_\_\_\_\_ Phone: (     ) \_\_\_\_\_

Contractor's Signature: SIGN HERE \_\_\_\_\_ Date: \_\_\_\_\_

I have included a copy of the dated contractor invoice. Rebate application must be submitted within 180 days of equipment installation.

## 3. Energy Efficiency Rebates

**New Appliance**

### Dryer Program\*

**\$225**

Natural Gas Dryer with  
Moisture Sensor\*\*

Manufacturer Name \_\_\_\_\_

Model Number \_\_\_\_\_

**\$300**

Installation of New Natural Gas  
Dryer Stub in Laundry Room\*\*\*

Purchase Date \_\_\_\_\_

Replacing an electric appliance?  Yes  No

*\*\*Copy of dated retailer receipt required*

*\*\*\*Licensed contractor information required (see Section 2)*

Install Date \_\_\_\_\_

### Water Heating Program\*

**\$400**

Tankless or Super High Efficiency  
Natural Gas Water Heater  
(UEF 81- .91)

Manufacturer Name \_\_\_\_\_

Model Number \_\_\_\_\_

**\$650**

Tankless or Super High Efficiency  
Natural Gas Water Heater  
(UEF ≥ .92)

Uniform Energy Factor \_\_\_\_\_

Install Date \_\_\_\_\_

**\$750**

Solar Water Heater with  
Natural Gas Backup

Number of Water Heaters \_\_\_\_\_  
*(May be subject to site verification)*

*Licensed contractor information required (see Section 2)*

Replacing an electric appliance?  Yes  No

**Heating Program\***

**\$675** Natural Gas Furnace  
(AFUE ≥ 92%)

*Licensed contractor information required (see Section 2)*

Manufacturer Name \_\_\_\_\_

Model Number \_\_\_\_\_

AFUE \_\_\_\_\_

Install Date \_\_\_\_\_

Number of Heaters \_\_\_\_\_

Replacing an electric appliance?  Yes  No

\*Customer signature and receipts required for rebate (see sections 4 and 7)

**4. Attach Proof of Purchase** REQUIRED

Please include a copy of an itemized receipt and/or invoice with your application. Your retailer or contractor can provide this document for your qualified product. **Any applications missing this will be delayed or denied.**

**Proof of purchase/installation must include the following:**

- Retailer/Contractor name, address and phone number
- Itemized listing of quantity, description, manufacturer, model number and other identifying information, as appropriate
- Purchase and/or installation date

**5. Review and Submit Your Application**

**Scan and email your signed application and receipts to [tgsrebatesubmission@txgas.com](mailto:tgsrebatesubmission@txgas.com)**

OR

**Mail your signed application and receipts to**

Texas Gas Service Energy Efficiency Program  
P.O. Box 401  
Oklahoma City, OK 73101-0401

Rebate checks are issued within approximately six to eight weeks after receipt of a completed and approved rebate application.

**SURVEY QUESTIONS**

How did you hear about the Energy Efficiency Program? (Check all that apply)

- Bill Insert
- Google Search
- Print Advertisement
- Contractor
- News Article
- Email
- Radio Advertisement
- Texas Gas Service Website
- Texas Gas Service Employee Referral

*Employee Name*

- Retailer Referral

*Retailer Name*

- Other

## 6. Terms and Conditions

As you decide whether to participate in Texas Gas Service's Energy Efficiency Program, please review the following terms and conditions:

1. Texas Gas Service is not responsible for any decision regarding the selection of equipment to qualify for rebates under our Energy Efficiency Program. TEXAS GAS SERVICE DOES NOT MAKE AND HEREBY DISCLAIMS ANY WARRANTY CONCERNING THE MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE FOR ANY EQUIPMENT CHOICE THE CUSTOMER MAKES. The customer is responsible for the full cost and installation of any equipment.
2. Texas Gas Service is not responsible for any decision about which licensed and qualified contractor the customer selects. Texas Gas Service encourages its customers to carefully research and select a Texas-licensed plumber or heating, ventilation and air-conditioning (HVAC) contractor to install qualifying equipment. Texas Gas Service is not responsible for any damage caused (a) when a contractor enters a customer's premises or during installation, (b) by poor workmanship or (c) by failure to complete projects. Texas Gas Service will not intervene in disputes between a customer and his or her selected contractor. Texas Gas Service also strongly encourages participating customers to be sure any installation conforms to all applicable codes, permit requirements and manufacturer installation recommendations and requirements. Texas Gas Service is not responsible for determining whether a customer's appliances are installed correctly or safely. In the event you believe an appliance is unsafe or you detect the odor associated with natural gas, you agree to immediately call 800-959-5325.
3. The Department of Energy and others provide information on projected energy savings for different types of appliances and installations. Texas Gas Service makes no warranty concerning the accuracy of this information or whether the devices the customer selects will accomplish the projected energy and cost savings.
4. Texas Gas Service requires each customer to present a completed rebate application and is unable to process incomplete applications. It is the responsibility of the customer to ensure the contractor has completed and signed the application. Applications and additional information are available at [texasgasservice.com/rebates](http://texasgasservice.com/rebates). Texas Gas Service reserves the right to verify all information provided. Texas Gas Service issues rebates in the form of checks, not utility credits. The Company is not responsible if the dealer/installer or retailer fails to provide accurate information about the amount of a rebate or eligibility. Rebate checks will be mailed approximately six to eight weeks after approval, subject to availability of program funds.
5. This program is available to residential customers located **within the city limits** of Austin, Bee Cave, Cedar Park, Cuero, Dripping Springs, Gonzales, Kyle, Lakeway, Lockhart, Luling, Nixon, Rollingwood, Shiner, Sunset Valley, West Lake Hills and Yoakum with a base gas service rate code of ABIA I/S, AUST I/S, BEEC I/S, CDPK I/S, CUER I/S, DRIP I/S, GONZ I/S, KYLE I/S, LAKE I/S, LOCK I/S, LULI I/S, NIXO I/S, ROLL I/S, SHIN I/S, SUNV I/S, WLHS I/S and YOAKI/S. Please review the Texas Gas Service Checklist for Residential Rebate Applications and Learn More forms for details on rebate application deadlines prior to purchase of appliance or installation. Texas Gas Service encourages each customer to review all program eligibility and requirements.
6. Completed rebate applications will be reviewed and processed on a first-come, first-served basis until program funds are depleted. Rebate qualifications and amounts are subject to change. Rebate funds are limited. Funding guidelines for these programs may be changed or discontinued at any time without notice. Please check the program website for updates at [texasgasservice.com/rebates](http://texasgasservice.com/rebates).
7. Texas Gas Service will apply all uncashed rebate funds to the customer's account as a credit after the 60-day check-cashing window closes. For more information, please contact Texas Gas Service's Energy Efficiency Program line at 512-370-8256. Uncashed rebate checks associated with a closed customer account will be escalated to the State of Texas at [comptroller.texas.gov/up](http://comptroller.texas.gov/up).
8. This Agreement constitutes and represents the complete and entire agreement between the customer and Texas Gas Service with respect to the subject matter contained herein, and supersedes any prior and contemporaneous agreements, arrangements and understandings of the Parties, whether written or oral, which are hereby terminated and of no further force and effect. The terms of this Agreement may not be altered, modified or supplemented except by a writing signed by each of the Parties.

## 7. Acceptance of Terms **REQUIRED**

I hereby certify that all information is accurate, including claims of customer and equipment information. My signature below indicates I have read, understand and agree to all terms and conditions on this application and acknowledge that Texas Gas Service may verify all the information provided.

**APPLICANT SIGNATURE**

**REQUIRED:** 

**DATE:** \_\_\_\_\_