

Before filling out your rebate application, please carefully review all requirements and the checklist below to help expedite the approval process. Rebate applications must be submitted within 180 days of equipment purchase or installation.

**INCOMPLETE APPLICATIONS MAY BE DELAYED OR DENIED.**

You have two options for submitting your rebate application:



**Email (Faster processing)**

Scan and send your signed application and receipts to [TGSRebateSubmission@TXGas.com](mailto:TGSRebateSubmission@TXGas.com)



**Mail**

**Mail your signed application and receipts to:**

Texas Gas Service Energy Efficiency Program  
P.O. Box 401  
Oklahoma City, OK 73101-0401

Rebate checks will be mailed approximately six to eight weeks after application approval, subject to availability of program funds. For general questions, email [EnergyEfficiency@TexasGasService.com](mailto:EnergyEfficiency@TexasGasService.com) or call 956-444-3910.

**When submitting a rebate application, make sure:**

- \_\_\_\_\_ You have an active Texas Gas Service account and live inside the city limits of Alamo, Alton, Brownsville, Combes, Donna, Edcouch, Edinburg, Elsa, Harlingen, Hidalgo, La Feria, La Joya, La Villa, Laguna Vista, Los Fresnos, Lyford, McAllen, Mercedes, Mission, Palm Valley, Palmhurst, Palmview, Penitas, Pharr, Port Isabel, Primera, Progreso, Rancho Viejo, Raymondville, Rio Hondo, San Benito, San Juan, Santa Rosa and Weslaco with a base gas service rate code of ALAM I/S, ALTN I/S, BROW I/S, COMB I/S, DONN I/S, EDCO I/S, EDIN I/S, ELSA I/S, HARL I/S, HDGO I/S, LAFE I/S, LAGV I/S, LAJO I/S, LAVA I/S, LOSF I/S, LYFO I/S, MCAL I/S, MERC I/S, MISS I/S, PENI I/S, PHAR I/S, PMHT I/S, PMVW I/S, PRIM I/S, PROG I/S, PTIS I/S, PVLY I/S, RANV I/S, RAYM I/S, RIOH I/S, SANB I/S, SANJ I/S, SANR I/S, WESL I/S.
- \_\_\_\_\_ You are submitting your rebate application within 180 days of appliance purchase or 180 days of installation date on your contractor's invoice.
- \_\_\_\_\_ The installed equipment is new and meets the minimum efficiency and specific eligibility requirements for the rebate. Please review our "Learn More" forms prior to submission at [TexasGasService.com/RGVRebates](http://TexasGasService.com/RGVRebates).
- \_\_\_\_\_ You have filled in all requested information, including the contractor information (Section 2).
- \_\_\_\_\_ You have included all proof of purchase/installation information (Section 4) including:
  - \_\_\_\_\_ Itemized receipt and/or invoice with Retailer/Contractor name, address and phone number
  - \_\_\_\_\_ Itemized list of equipment quantity, description, manufacturer, model number and other identifying information, as appropriate
  - \_\_\_\_\_ Purchase and/or installation date
- \_\_\_\_\_ You have signed the "Acceptance of Terms" section of this application (Section 7).

## 1. Account and Customer Information

Residential / Renter     Property Owner

Customer Name: \_\_\_\_\_  
*(As it appears on account)*

Texas Gas Service Account Number: \_\_\_\_\_  
*(Required)*

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Installation Address: \_\_\_\_\_  
*(If different from mailing address)*

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Email: \_\_\_\_\_

Daytime Phone: (    ) \_\_\_\_\_ Evening Phone: (    ) \_\_\_\_\_

To check your rebate eligibility, check the **TOP PART OF YOUR BILL** for your Rate Code.

<p><b>RATE SCHEDULE(S) AVAILABLE UPON REQUEST</b>  <b>GAS SERVICE INFORMATION - RETAIN FOR YOUR RECORDS</b>                  For service, bill inquiries, or assistance, call  <b>Customer Service: 1-800-700-2443</b>  <b>Gas leaks: 1-800-959-5325</b>                  Payments by Phone: (866) 780-5488</p> <p>www.texasgasservice.com  <b>Texas Gas Service</b>                  PO BOX 219913                  Kansas City MO 64121-9913</p>		<table border="1"> <tr> <td>Amount Due</td> <td>\$31.86</td> </tr> <tr> <td>Current Charges Due</td> <td>09-01-16</td> </tr> <tr> <td>Amount Due After Due Date</td> <td>\$31.86</td> </tr> <tr> <td>Account Number</td> <td>91XXXXXXXX XXXXXX XX</td> </tr> <tr> <td>Rate</td> <td><b>BROW I/S RES</b></td> </tr> <tr> <td>Active Deposit</td> <td>\$75.00</td> </tr> </table>	Amount Due	\$31.86	Current Charges Due	09-01-16	Amount Due After Due Date	\$31.86	Account Number	91XXXXXXXX XXXXXX XX	Rate	<b>BROW I/S RES</b>	Active Deposit	\$75.00
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**YOUR RATE CODE IS FOUND HERE.**

### ELIGIBLE RATE CODES

ALAM I/S	LAJO I/S	PROG I/S
ALTN I/S	LAVA I/S	PTIS I/S
BROW I/S	LOSF I/S	PVLY I/S
COMB I/S	LYFO I/S	RANV I/S
DONN I/S	MCAL I/S	RAYM I/S
EDCO I/S	MERC I/S	RIOH I/S
EDIN I/S	MISS I/S	SANB I/S
ELSA I/S	PENI I/S	SANI I/S
HARL I/S	PHAR I/S	SANR I/S
HDGO I/S	PMHT I/S	WESL I/S
LAFE I/S	PMVW I/S	
LAGV I/S	PRIM I/S	

## 2. Contractor Information

*This section is not required for dryer, range or generator rebates.*

Licensed Contractor Company Name: \_\_\_\_\_

Licensed Contractor Name: \_\_\_\_\_

License Number: \_\_\_\_\_

Company Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Email (preferred): \_\_\_\_\_ Phone: (    ) \_\_\_\_\_

Contractor's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

I have included a copy of the dated contractor invoice. Rebate application must be submitted within 180 days of equipment installation.

### 3. Energy Efficiency Program Rebates

New Appliance

#### WATER HEATING PROGRAM\*

- \$100** High-Efficiency Natural Gas Water Heater (UEF .67–.80 or TE 67–81%)
- \$650** Tankless or Super High-Efficiency Natural Gas Water Heater (UEF ≥ .81 or TE ≥ 82%)

*Licensed contractor information required (see Section 2)*

Manufacturer Name \_\_\_\_\_

Model Number \_\_\_\_\_

Uniform Energy Factor \_\_\_\_\_

Install Date \_\_\_\_\_

Number of Units \_\_\_\_\_  
(May be subject to site verification)

Replacing an electric appliance?  Yes  No

#### DRYER PROGRAM\*

- \$225** Natural Gas Dryer with Moisture Sensor\*\*
- \$225** Installation of New Natural Gas Dryer Stub in Laundry Room\*\*\*

*\*\*Copy of dated retailer receipt required*

*\*\*\*Licensed contractor information required (see Section 2)*

Manufacturer Name \_\_\_\_\_

Model Number \_\_\_\_\_

Purchase Date \_\_\_\_\_

Replacing an electric appliance?  Yes  No

Install Date \_\_\_\_\_

#### RANGE PROGRAM\*

- \$100** Freestanding Combined Natural Gas Cooktop and Natural Gas Oven\*\*
- \$100** Installation of New Natural Gas Range Stub\*\*\*

*\*\*Copy of dated retailer receipt required*

*\*\*\*Licensed contractor information required (see Section 2)*

Manufacturer Name \_\_\_\_\_

Model Number \_\_\_\_\_

Purchase Date \_\_\_\_\_

Replacing an electric appliance?  Yes  No

Install Date \_\_\_\_\_

#### NATURAL GAS BACKUP GENERATOR\*

- \$500** Purchase and installation of a natural gas backup generator.\*\*

*\*\*Copy of dated retailer receipt required*

Manufacturer Name \_\_\_\_\_

Model Number \_\_\_\_\_

Purchase Date \_\_\_\_\_

Install Date \_\_\_\_\_

\*Customer signature and receipts required for rebate (see sections 4 and 7)

## 4. Attach Proof of Purchase

REQUIRED

Please include a copy of an itemized receipt and/or invoice with your application. Your retailer or contractor can provide this document for your qualified product. **Any applications missing this will be delayed or denied.**

### Proof of purchase/installation must include the following:

- Retailer/Contractor name, address and phone number
- Itemized listing of quantity, description, manufacturer, model number and other identifying information as appropriate
- Purchase date

## 5. Review and Submit Your Application

Scan and email your signed application and receipts to  
[TGSRebateSubmission@TXGas.com](mailto:TGSRebateSubmission@TXGas.com)

OR

Mail your signed application(s) and receipts to:  
Texas Gas Service Energy Efficiency Program  
P.O. Box 401  
Oklahoma City, OK 73101-0401

Rebate checks are issued within approximately six to eight weeks after receipt of a completed and approved rebate application.

## 6. Terms and Conditions

As you decide whether to participate in Texas Gas Service's Energy Efficiency Program, please review the following terms and conditions:

1. Texas Gas Service is not responsible for any decision regarding the selection of equipment to qualify for rebates under our Energy Efficiency Program. TEXAS GAS SERVICE DOES NOT MAKE AND HEREBY DISCLAIMS ANY WARRANTY CONCERNING THE MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE FOR ANY EQUIPMENT CHOICE THE CUSTOMER MAKES. The customer is responsible for the full cost and installation of any equipment.
2. Texas Gas Service is not responsible for any decision about which licensed and qualified contractor the customer selects. Texas Gas Service encourages its customers to carefully research and select a Texas-licensed plumber or heating, ventilation and air-conditioning (HVAC) contractor to install qualifying equipment. Texas Gas Service is not responsible for any damage caused (a) when a contractor enters a customer's premises or during installation, (b) by poor workmanship or (c) by failure to complete projects. Texas Gas Service will not intervene in disputes between a customer and his or her selected contractor. Texas Gas Service also strongly encourages participating customers to be sure any installation conforms to all applicable codes, permit requirements and manufacturer installation recommendations and requirements. Texas Gas Service is not responsible for determining whether a customer's appliances are installed correctly or safely. In the event you believe an appliance is unsafe or you detect the odor associated with natural gas, you agree to immediately call (800) 959-5325.
3. The Department of Energy and others provide information on projected energy savings for different types of appliances and installations. Texas Gas Service makes no warranty concerning the accuracy of this information or whether the devices the customer selects will accomplish the projected energy and cost savings.
4. Texas Gas Service requires each customer to present a completed rebate application and is unable to process incomplete applications. It is the responsibility of the customer to ensure the contractor has completed and signed the application. Applications and additional information are available at [TexasGasService.com/RGVRebates](http://TexasGasService.com/RGVRebates). Texas Gas Service reserves the right to verify all information provided. Texas Gas Service issues rebates in the form of checks, not utility credits. The Company is not responsible if the dealer/installer or retailer fails to provide accurate information about the amount of a rebate or eligibility. Rebate checks will be mailed approximately six to eight weeks after approval, subject to availability of program funds.

Terms and Conditions Continued on Next Page

### SURVEY QUESTIONS

How did you hear about the Energy Efficiency Program? (Check all that apply)

- Bill Insert
- Google Search
- Print Advertisement
- Contractor
- News Article
- Email
- Radio Advertisement
- Texas Gas Service Website
- Texas Gas Service Employee Referral

Employee Name

- Retailer Referral

Retailer Name

- Other

5. This program is available to residential customers located **within the city limits** of Alamo, Alton, Brownsville, Combes, Donna, Edcouch, Edinburg, Elsa, Harlingen, Hidalgo, La Feria, La Joya, La Villa, Laguna Vista, Los Fresnos, Lyford, McAllen, Mercedes, Mission, Palm Valley, Palmhurst, Palmview, Penitas, Pharr, Port Isabel, Primera, Progreso, Rancho Viejo, Raymondville, Rio Hondo, San Benito, San Juan, Santa Rosa and Weslaco with a base gas service rate code of ALAM I/S, ALTN I/S, BROW I/S, COMB I/S, DONN I/S, EDCO I/S, EDIN I/S, ELSA I/S, HARL I/S, HDGO I/S, LAFE I/S, LAGV I/S, LAJO I/S, LAVA I/S, LOSF I/S, LYFO I/S, MCAL I/S, MERC I/S, MISS I/S, PENI I/S, PHAR I/S, PMHT I/S, PMVW I/S, PRIM I/S, PROG I/S, PTIS I/S, PVLY I/S, RANV I/S, RAYM I/S, RIOH I/S, SANB I/S, SANJ I/S, SANR I/S, WESL I/S. Please review the Texas Gas Service Checklist for Residential Rebate Applications and Learn More Forms for details on rebate application deadlines prior to purchase of appliance or installation. Texas Gas Service encourages each customer to review all program eligibility and requirements.

6. Completed rebate applications will be reviewed and processed on a first-come, first-served basis until program funds are depleted. Rebate qualifications and amounts are subject to change. Rebate funds are limited. Funding guidelines for these programs may be changed or discontinued at any time without notice. Please check program website for updates at [TexasGasService.com/RGVRebates](http://TexasGasService.com/RGVRebates).

7. Texas Gas Service will apply all uncashed rebate funds to the customer's account as a credit after the 60-day check-cashing window closes. For more information, please contact Texas Gas Service at 956-444-3910. Uncashed rebate checks associated with a closed customer account will be escheated to the State of Texas at <http://comptroller.texas.gov/up>.

8. This Agreement constitutes and represents the complete and entire agreement between the customer and Texas Gas Service with respect to the subject matter contained herein, and supersedes any prior and contemporaneous agreements, arrangements and understandings of the Parties, whether written or oral, which are hereby terminated and of no further force and effect. The terms of this Agreement may not be altered, modified or supplemented except by a writing signed by each of the Parties.

## 7. Acceptance of Terms

### REQUIRED

I hereby certify that all information is accurate, including claims of customer and equipment information. My signature below indicates I have read, understand and agree to all terms and conditions on this application and acknowledge that Texas Gas Service may verify all the information provided.

**APPLICANT SIGNATURE REQUIRED:** \_\_\_\_\_ **DATE:** \_\_\_\_\_