

## Before the storm



Check around and above your natural gas meter and remove objects that may fall onto, blow against or be pushed into the meter by strong winds, heavy rain or flooding.

Don't stack anything on, attach anything to or cover your meter.

We recommend leaving your natural gas service turned on during a hurricane. Once your meter is turned off, only a Texas Gas Service technician may restore service to your home.

# During the storm

#### If you smell natural gas inside your home or have a natural gas emergency:



**DO NOT** smoke or use any electrical equipment such as light switches, phones, door bells, garage doors openers or appliances.

**Leave** your home and move to a safe location, if possible.

**Call** 911 and Texas Gas Service at 800-959-5325.

# Call 911 and 800-959-5325

## After the storm



**If you hear hissing or roaring or smell natural gas,** leave the area immediately and call 911 and Texas Gas Service at 800-959-5325.



Call 811, or use the Texas 811 app, to have underground utility lines marked before digging or removing any damaged trees.



If an appliance was underwater or moved during the storm due to flooding, or if you are concerned about the condition of piping within your home, call a qualified contractor for an inspection.

For more natural gas safety information, visit www.TexasGasService.com.



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