

## ARE YOU READY TO HAVE A NATURAL GAS LINE INSTALLED?

Here's some helpful information you need to know to make sure your service line can be installed in a timely and efficient manner.



### STEP 1 READY YOUR CONSTRUCTION SITE

Before we can install a service line, the following items must be completed:

- Pipe out must be installed and clearly marked
- Area must be clear of obstructions, including bricks, dirt, scaffolding, etc.
- Lot must be at final grade
- Address must be clearly visible in front of the home or business

If your project site needs increased pressure, please verify pressure availability with Builder Services (866-206-9587).



### STEP 2 REQUEST A SERVICE LINE

Visit our online [Builder Hub](#) to complete a service line request or call 866-206-9587. If requesting increased pressure, an elevated pressure request form will need to be completed, which is accessible on the [Builder Hub](#).



### STEP 3 PREPARE FOR A NATURAL GAS METER TURN ON

We can turn on your natural gas meter once the following requirements are met:

- Natural gas main and service lines are installed and available at the property
- The correct minimum control rated isolation valves and regulators are installed on the customer side
- If we have provided a meter manifold design, customer components, such as the plug valve and bypass, are installed (commercial customers only)
- Multi-metered manifolds are tagged and clearly marked with correct service address and unit number (commercial customers only)
- Any required inspections, as described under "Natural Gas Plumbing," have been completed and a notification is on record with us



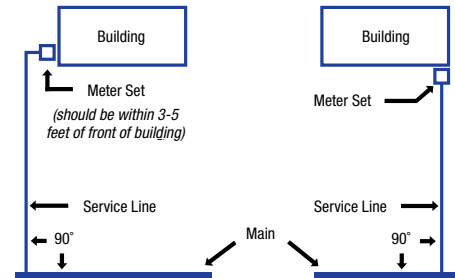
### STEP 4 REQUEST A NATURAL GAS METER TURN ON

When you're ready for us to turn your natural gas service on, visit the [Builder Hub](#) to place your request or call 866-206-9587.

**If you have any questions, please contact:  
866-206-9587**

### SERVICE LINE LOCATION

New service lines should extend from the natural gas main to the meter in a straight line that is perpendicular to the street. For large commercial/industrial customers, the service location can be installed in a mutually agreed upon location.



### NATURAL GAS METER SETTING LOCATION AND CLEARANCE

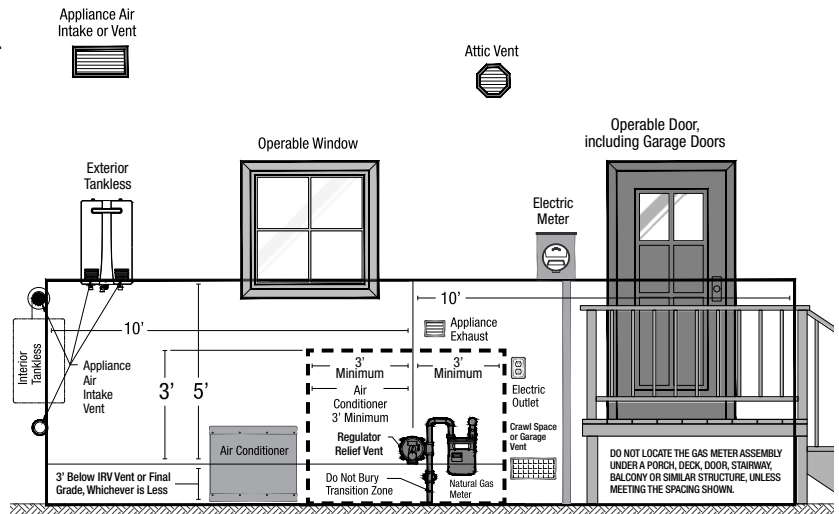
When plumbing out the natural gas connection, place it outside at the front corner or along the front of the building. Here are a few considerations for meter setting placement.

#### A natural gas regulator relief vent:

- Must have 3 ft. of clearance, measured horizontally and vertically, from any ignition source (i.e., electric meter, electric transformers, etc.) and any doors or operating windows (natural draft).
- Must have 10 ft. of horizontal and 5 ft. of vertical clearance from any appliance air intake or direct intake vent (forced air).

#### A natural gas meter setting:

- Needs to be accessible so our service technicians can easily read, inspect and maintain it
- Should be adequately ventilated



### NATURAL GAS PLUMBING

A pipe out, which is a natural gas line coming out of the building above ground, is required by code.

All customer piping will need to meet state and city/county requirements for gas piping inspection, testing and purging. The length of time and test pressure will also need to meet all local, city and/or state requirements.

#### TYPICAL RESIDENTIAL CUSTOMER PIPE OUT

\*\*DEPENDENT ON CITY / COUNTY CODES\*\*

